

How we choose doctors and optical stores for our Blue View Vision plans

We work closely with our vision network administrator* to ensure that doctors, optical stores and other eye care professionals in your vision plan will provide you with high-quality care.

Types of eye care professionals

To best meet your eye care needs, our plans include a wide range of facilities and eye care professionals, including:

- Doctors of Optometry (O.D.s/Optometrists)
- Doctors of Ophthalmology (M.D.s or D.O.s)
- Licensed Opticians
- Optical dispensary stores

These are the areas that are looked at when deciding which doctors and optical stores will be included in our plans:



Quality of care

- We want to make sure you can get high-quality care. Before doctors and other eye care professionals join our plans, they are checked to see that they have the education, licenses and training as appropriate for the care they provide for our members.
- All eye care doctors participating in the provider network must complete a credentialing process prior to seeing members and they are re-credentialled at least every 24 to 36 months, depending upon state requirements. This ensures that members have access to a network of quality providers dedicated to the visual health and welfare of our members.
- This credentialing process meets National Committee for Quality Assurance (NCQA) standards applicable to vision care. All provider data is verified by an NCQA-certified Credentials Verification Organization (CVO).



Access

We want to make sure it's easy for you to get care. That's why we work hard to have a national plan of participating doctors, optical stores and eye care professionals so that you can get the care you need.

To help make sure you can find care, we look at one or more of the following:

- How far you have to travel to a doctor or optical store
- The number of optical stores or doctors in your area
- The number of eye care doctors taking new patients
- How long it takes to make an appointment and see a doctor
- Affordability of the doctor or optical store



Call us if you have questions

If you have questions about doctors, optical stores or other eye care professionals in our vision plans, call our Member Services Department at 1-866-723-0515.

* The Blue View Vision provider network is administered by EyeMed Vision Care.